



TOP 10 TIPS

for Interviewing Movers

HOME INSPECTION INVENTORY.

Get a list of all items that need to be moved.

HAVE A FULL UNDERSTANDING OF "VALUATION / INSURANCE OPTIONS".

GET A GUARANTEE OF "DESIGNATED SINGLE DAY PICK UP".

MAKE SURE THAT YOU HAVE LICENSE NUMBERS

Your relocation specialist should give you their company's CAL P.U.C., U.S. Dot No., and Fed Motor Carrier MC licences. You can use these to check if the company is in compliance with local, state, and federal agencies.

YOU SHOULD BE GIVEN INFORMATION BOOKLETS BY EACH ESTIMATOR.

These booklets are required by law from the Department of Transportation for Interstate Moves. For California moves, you must be given Important Information booklet 2095R from the California Movers & Storage Association.

DO NOT ACCEPT ESTIMATES MADE OVER THE PHONE.

Get an estimate ONLY after a visual inspection has been performed. Verbal and internet estimates are ILLEGAL - beware, these estimates cannot be enforced and regulated. In other words, your items can be held hostage if you don't pay those hidden fees, at that point the company can charge you any amount due!

ALWAYS DEAL WITH A LOCAL MOVING AGENT. ALL IN-HOME ESTIMATES SHOULD BE FREE!

CHECK WITH YOUR ESTIMATOR TO DETERMINE IF HOURLY OR CONTRACTED EMPLOYERS WILL BE HIRED DURING YOUR MOVE.

This is Very important. You want to know who is moving your goods.

BE SURE YOU HAVE A RELIABLE "RELOCATION SPECIALIST"

Your moving company's relocation special should be easily accessible by phone and/or email, to support you through your entire move from beginning to end. Your specialist should walk through every step with you and the moving crew to ensure your move is properly managed.

MAKE SURE YOU UNDERSTAND ALL POSSIBLE CHARGES.

Stairs, long-carries, elevators, parking permits, crating for high value items, disconnecting of appliances, computers, TV's storage and packing may come with a surcharge. Double check with your relocation specialist as additional charges can add up.

Macy Movers gives you our personal commitment that we will look after your possessions with utmost care. If the pricing or any detail of the estimate given is not to your satisfaction, or if we can be of service, please feel free to contact Macy Movers at any time.

Sincerely,

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